

Terms and conditions policy

This website is owned and managed by Black Affair Limited. By continuing to browse and use the services provided on this website you are agreeing to be bound by the terms and conditions of use which alongside our privacy policy govern Black Affair. Accessing and using the site services approves that you have read, understood, and agreed to the terms set.

To use our website and /receive our services, you must be at least 18 years of age and the legal age of persons within your jurisdiction and possess the legal right to enter these terms. Under no circumstances should you use/ and or receive services of this website if prohibited within your country if you do not meet the legal requirements listed to access this website

- The content of the website pages is for your general information and use only. It is subject to change without notice.
- Your use of any information or materials on this website is entirely at your own risk for which we are not liable. It is your responsibility to ensure that any products or services or information found on the Black Affair website meet your specific requirements.
- Unauthorised use of the website may give rise to legal proceedings and /or may be a criminal offence.
- Your use of this website and any dispute and/or disagreement arising from it is subject to the laws of England, Northern Ireland, Scotland, and Wales.
- The website may also include links to other websites. These links are there for your convenience and to provide information. We do not endorse the website(s) we have no responsibility for the content of the linked website(s)
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Purchases

- Before any form of agreement 50% of the total service/product must be paid before work commences and is non-refundable after 14 days from date of purchase
- When buying an item, you agree that (i) you are responsible for reading the full item and its terms before committing to buying it: (ii) you enter into a legally binding contract when you commit to purchase a item/service and complete the check-out payment process.
- We reserve the right to change our prices of products/services listed on the website at any time and to correct pricing errors that may occur.

Refunds

- We do not offer refunds on any service items listed on the website if the date exceeds 14 days from date of purchase. If the job cannot be completed
- We do not offer refunds on any consultation services listed on the website.
- We offer a 50% refund on any services that Black Affair could not complete.
- In extreme cases some refunds may be subject to consideration based the discretion of Black Affair

Right to change services

- We hold the right to change/withdraw services without prior notice.
- We may permanently or temporarily suspend or terminate access to services or features without any notice or any reason, for no reason.

Ownership and copyrights.

- The website contains materials which is owned and licensed to Black Affair. This material includes but is not limited to Logo design, company name photography.
- Any Graphics supplied by Black Affair including but not limited to: Logo design, Video content, Photography and graphics are still owned by black affair and may be used to generate sales.
- Any Graphics created by Black Affair that have been patented are still subject to intellectual property rights (IP) after purchase.
- Reproduction is prohibited other than in accordance with the copyright notice which forms part of these terms and conditions.
- Any images and/or content uploaded but not owned by Black Affair including but not limited to designs, illustrations, animations, videos, audio files, logos, artwork, texts and interfaces. You have agreed and recognized that you own the relevant right or received the relevant license to upload/transfer/send the content. You also agree that content may be publicly displayed at the website.

Right to suspend or cancel user account.

- Black Affair may Temporarily or permanently suspend the use of the website and its services without notice if it is deemed that there has been a violation of its terms and conditions.
- In the event of temporarily or permanently suspending an account any subscriptions will be discontinued only upon the expiration of the period of subscription

Right to modify terms

- We reserve the right to modify these terms without notice at our sole discretion. It is in your best interest to review this page periodically.
- Any changes to the terms you will be notified accordingly. By continuing to use the website and/or services you are agreeing to the updated Terms and therefore are bound by them. If you do not agree do not access or continue to access the website and/or services

Promotional content

- We will send you promotional messages and materials from us by mail, email, messages, or any other contact form you may have. If you would not like to receive such promotional materials or content, please notify us at any time.

Limitation of liability

- To the maximum extent permitted by the law in no event will Black Affair, be liable for any indirect, incidental, punitive, consequential, including but not limited to damages for loss and profits, goodwill, use of data, intangible losses arising from the inability to use the service.

- To the maximum extent permitted by the law Black Affair assumes no liability or responsibility for any of the following (i) errors mistakes or inaccuracy of content (ii) personal injury or property damage in any form resulting from your access or use of our service (iii) any unauthorised access to or use our secure servers and any personal information stored on them

Indemnification

- You agree to indemnify and hold Black Affair faultless from any demands, loss, liability, claims expenses (include attorney fees) made against them by third party due to or from the use of the website and any services listed and/or offered on the website.

Preference of law and dispute resolution

- These Terms and the rights provided hereunder, and all claims and disputes related to and/or services shall be governed by and enforced in respects solely and exclusively in accordance with the substantive laws of the United Kingdom
- Any such claims and/or disputes will be brought in and you hereby consent for them to being decided exclusively by a court or jurisdiction within the United Kingdom.
- The application of United Nations Convention of Contracts for the International Sale of Goods is hereby included.

Customer support details

- Our customer support contact information is listed on the Black affair website. Customers can contact and receive support with queries via the listed contact methods available on the site.

Terms updated 12/02/2024